Cindy Lutz 1719 35th Ave San Francisco CA 94122

Aug 31st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

A couple of years ago, we switched to a local internet provider following monthly increases and "accidental billings" (admitted by AT&T) that then took months and phone calls to have removed. We also had painfully slow connections which made watching a Netflix movie impossible and email or googling about a minute to refresh. Our only option and advise from AT&T was to pay twice the price and they could fix it.

Sonic fixed it for \$50 a month(\$75 a month with fees). AT&T was averaging \$177 a month when we quit. What does it say when the little local company with higher expenses and few cost breaks can provide for the community an affordable product using the same lines as the big company? It is gauging, and I don't want to be forced to participate anymore.

Please, consider that so many of us in the Bay Area are still not in the tech industry working with tech companies and having cash to burn. Many of us are store managers and teachers struggling to pay rent so we can keep providing daily life services in a challenging to get buy city. Finding Sonic was the difference between cut off from loved ones by giving up internet at home completely or having the ability to easily communicate with family or just watch a movie after a long day on our feet.

We need to have options, and getting "stuck" with just AT&T would create a community where internet is just for the upper class.

Thank you for your consideration.

Cindy Lutz